HiCare

New opportunity for therapists in London

Physio & Occupational Therapist Home Visits

Get early access - sign up now



London 2026

Self-employed · You choose every visit · We handle booking and payment

Why join HiCare?

Use your skills in the community. Work around your own schedule

HiCare is a person-centred home healthcare service. Our home therapy service brings physiotherapy and occupational therapy to people in their own homes, delivered by HCPC-registered therapists working as self-employed practitioners.

We make it simple for therapists to receive home visit requests without the administration of running a private service independently.



WITH HICARE, YOU CAN:

Work at your convenience	Set your own availability around your commitments.
Work within your competence	Accept only the therapy services you are trained, competent and verified to deliver.
Set your own visit fee	You decide how much you charge for each type of home visit.
Choose every visit	Accept or decline each request - no fixed shifts or minimum commitment.
No payment administration	HiCare manages patient payments - no cash, invoicing or chasing payments.
Remain independent	You remain self-employed and decide when and how often you work.
Work where it suits you	Choose visits close to you or travel further when it is convenient.

Your availability. Your fee. Your choice of visits. HiCare takes care of the rest.

SIMPLE PROCESS

How it works

You receive home visit requests through HiCare. You decide whether to accept or decline. You deliver physiotherapy or occupational therapy in the patient's home.

1
SET PREFERENCES
Choose your availability, preferred areas and the therapy services you are competent to deliver.

→

2
RECEIVE REQUEST
Receive requests within your preferences and your scope of practice.

→

3
ACCEPT OR DECLINE
Review the visit details and choose whether to accept or decline.

→

4
HOME VISIT
Deliver physiotherapy or occupational therapy in the patient's own home.

→

5
THERAPY RECORD
Document the visit securely in the HiCare therapy record.

→

6
GET PAID
HiCare manages the patient payment. No invoicing or chasing payments.

Receive a request. Choose the visit. See the patient.
HiCare supports the rest.

Important information: HiCare is not an emergency service. If a patient appears to have a medical emergency or life-threatening condition at any stage, including at booking, call 999. For urgent but non-life-threatening concerns, direct the patient to NHS 111 or their GP.



SCOPE OF PRACTICE

What you deliver

Who you see: adults aged 18 and over in their own home who would benefit from physiotherapy or occupational therapy.

Therapists work within their HCPC registration

Mobility & strength

Personalised physiotherapy to improve mobility, balance and strength at home.

Rehabilitation

Rehabilitation tailored to the patient's goals and home environment.

Pain management

Physiotherapy to help manage and reduce musculoskeletal pain.

Recovery

Supporting recovery after surgery, illness, a fall or a hospital stay.

OT home assessment

Tailored occupational therapy assessment of safety and daily routines at home.

Independence & daily function

Practical support to improve independence, safety and daily function at home.

Recommendations

Tailored advice on equipment, adaptations and strategies after assessment.

To note:
HiCare's home physiotherapy and occupational therapy service has its own scope, policies and governance.
The therapy service does not include personal care, such as help with washing, dressing or toileting, and you work only within your HCPC scope of practice.
HiCare is not an emergency service. In an emergency, call 999; for urgent but non-life-threatening concerns, direct the patient to NHS 111 or their GP.

Every visit is offered within your verified scope and the patient's agreed therapy goals

More than a home therapy visit

HiCare supports what happens around your visit

Requests from patients and families

Patients and families book home therapy through HiCare, often after a fall, an operation or a hospital stay. External GPs and consultants can also recommend HiCare to their patients.

When a patient's needs change

If a patient's condition changes, you direct them to their own GP, NHS 111 or 999 as appropriate, and record it in the HiCare clinical record.

Working with the patient's wider care

With the patient's consent, you can share your assessment and progress summary with their own GP, consultant or care team.



This means you can focus on the patient - while HiCare handles bookings, records and support

TRANSPARENT EARNINGS

Your income

You set your own fee. For example:

YOU PUBLISH		HICARE SERVICE CHARGE		YOU RECEIVE
£100	–	£20	=	£80
Your own home visit fee		20% standard rate		Paid to you by HiCare



- **The patient sees your published fee as the total price and pays HiCare.**
- **Under the standard arrangement, HiCare retains 20% for the service and infrastructure, and the balance is paid to you.**
- **You never take payment from the patient, issue invoices or chase outstanding fees.**
- **You can change the price of your visits in your account settings any time.**

You set your own fee, so your actual earnings will vary.

EARLY ACCESS · THERAPIST NETWORK

Become a HiCare therapist

Early access in your area

Join early and be ready to receive home visit requests in your preferred London areas

You also help shape how HiCare's home therapy service works.



Join the future of healthcare at home

SIGN UP NOW

Scan to sign up

Email us
info@hicare.org.uk

Call / WhatsApp
07778 923980

Apply online
hicare.org.uk

About HiCare

Bringing therapy to the patient's home

HiCare was founded at Imperial College London in December 2024 by two women founders, Oxana Gorbatenko and Juliana Fernandez.

We are building a new model of person-centred healthcare at home, creating a flexible way for therapists to deliver private care around their existing professional commitments.

Through HiCare, therapists can choose when and where they work, set their own visit fees and receive relevant home visit requests in their preferred areas - an opportunity to build private work and additional income without the complexity of setting up and managing an independent private service.

HiCare manages the infrastructure around each visit - from patient bookings and payments to clinical records, governance and service administration - while therapists retain their independence and professional judgement.

HiCare's home physiotherapy and occupational therapy service has its own scope, policies and governance.



A simpler way to deliver private therapy at home - with the flexibility to work around your job and your life